



**Alasta Sp. z o.o.** \_\_\_\_\_, date \_\_\_\_\_  
 Niałek Wielki 106  
 64-200 Wolsztyn, Poland  
 e-mail: service@alasta-mirrors.eu  
 tel.: +48 538 012 767

First and last name of the customer (-s): \_\_\_\_\_  
 Address of the customer (-s): \_\_\_\_\_  
 Order ID: \_\_\_\_\_

## Complaint

I hereby inform you the product \_\_\_\_\_  
 I purchased on \_\_\_\_\_ is defective.

The defect is:  
 \_\_\_\_\_  
 \_\_\_\_\_

The defect was found on \_\_\_\_\_ . Due to above, I request:

- Replacement of goods with a new one\*;
  - Free repair of goods\*;
  - Reduction in the price of the goods by the amount \_\_\_\_\_ (verbal:  
 £ \_\_\_\_\_).
- Please return the specified amount to the account:  
 \_\_\_\_\_\*
- I withdraw from the contract and ask for a refund of the price of the goods to my account:  
 \_\_\_\_\_\*

Regards,  
 \_\_\_\_\_

\*Delete non essential